

Saafir Hale

Network & Infrastructure Engineer

ENTERPRISE NETWORKING · 802.1X / NAC · SECURITY

Atlanta, GA (408) 337-7841 saafirhale@gmail.com saafirhale.com
linkedin.com/in/saafir-hale github.com/SaafirHale

SUMMARY

Infrastructure and network engineer focused on multi-site enterprise networking, identity-based access control, and automation. Led a 30-location 802.1X/RADIUS (EAP-TLS) wireless authentication rollout with RADIUS/NPS hosted in Microsoft Azure, administers 30 Cisco Meraki network environments, and automates operations with Python and PowerShell. Supports 300+ client organizations across a managed-services environment. CompTIA A+ certified; Network+ in progress.

TECHNICAL SKILLS

Networking

802.1X / RADIUS / EAP-TLS · Network Access Control (NAC) · Cisco Meraki (SD-WAN, switching, wireless) · Firewalls · VLANs · VPNs · DNS · DHCP · TCP/IP · SSO

Identity & cloud

Microsoft Entra / Azure AD · Azure (RADIUS/NPS, AD CS) · Microsoft 365 · Intune · Windows Autopilot · Google Workspace

Automation & scripting

PowerShell · Python · Large-scale data migration · Scheduled reporting pipelines

Security

Incident Response · SentinelOne · Wazuh · OpenCTI · Microsoft Defender

Tools & platforms

Cisco Meraki Dashboard · Auvik · ServiceNow · NinjaOne · CloudRadial · Hudu · RMM

EXPERIENCE

Junior SecOps Analyst & Infrastructure Engineer

Nov 2024 – Present

Symphona · Smyrna, GA

Led a 30-location enterprise 802.1X wireless authentication deployment using EAP-TLS, with RADIUS/NPS hosted in Microsoft Azure for centralized, certificate-based network access control.

Administer 30 Cisco Meraki network environments — firewalls, switches, and access points — troubleshooting connectivity, configuration, and performance issues.

Standardized zero-touch Windows provisioning across client sites using Microsoft Intune and Windows Autopilot.

Built Python and PowerShell automation for an ITGlue-to-Hudu migration of 300+ client organizations and tens of thousands of assets — 95% first-pass success, with a reconciliation script recovering the remainder.

Resolve 200+ security incidents (BEC, account takeovers, malware, phishing) using SentinelOne, Wazuh, OpenCTI, and Microsoft Entra.

Serve as CloudRadial SME for 50+ VIP clients; recognized SME for Hudu and NinjaOne.

IT Support Analyst — Intern

Aug 2024 – Nov 2024

Symphona · Smyrna, GA

Completed a stalled Auvik-to-CloudRadial network-data migration for 50+ companies within one week.

Mapped servers, access points, and firewalls onsite and deployed RMM agents across client sites.

Integrated Google Workspace SSO and authored 750+ knowledge-base articles spanning Microsoft, Google, and iManage platforms.

PROJECT HIGHLIGHT

Enterprise 802.1X / EAP-TLS Deployment (30 sites)

Designed and rolled out certificate-based WPA2-Enterprise Wi-Fi: ADACS certificate autoenrollment via GPO, NPS/RADIUS policy configuration on Azure-hosted domain controllers, and CRL/CDP reachability validation across split VPN topologies.

EDUCATION

B.S. Cybersecurity & Information Assurance

Anticipated Early 2027

Western Governors University

CERTIFICATIONS

CompTIA A+ · CompTIA

CompTIA Network+ (in progress) · CompTIA

Google Data Analytics Professional Certificate ↗ · Coursera

Sports Performance Analytics ↗ · University of Michigan

ServiceNow System Administrator ↗ · Udemy

ServiceNow Developer Course ↗ · Udemy

Kaggle

Python · Pandas · Intro to SQL · Advanced SQL · Data Cleaning · Data Visualization · Intro to Machine Learning · Intermediate Machine Learning